

Explore More Service

**Field service for the MP1000R
autonomous mobile robot**



Our Service – Your Benefits

1 WE GET YOU STARTED

Rexroth's team of implementation specialists help you get your AMRs up and running quickly and correctly from the very beginning. Initial training helps your team operate and maintain equipment as new.

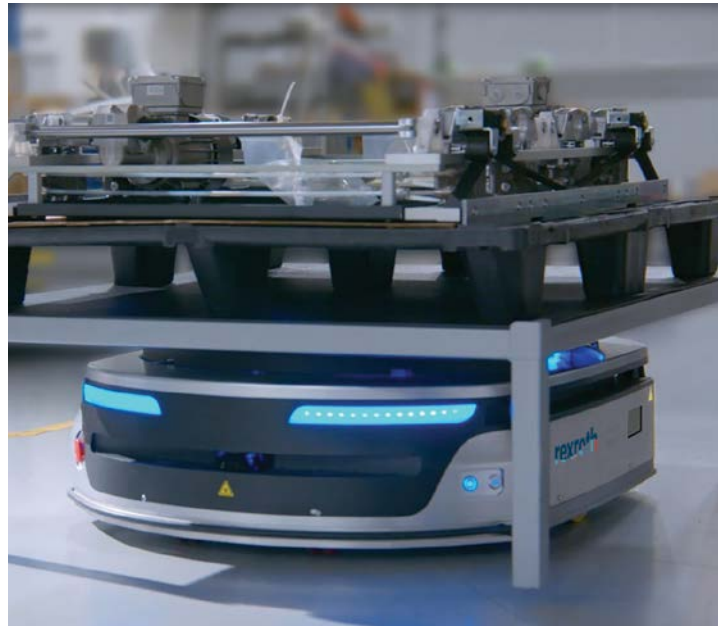


Complete on-site installation and integration supervision

- Network integration
- Create a map of the AMR area and routes
- Define and setup pickup, delivery and charging points
- Create and test workflows
- User training and safety assessment

2 WE KEEP YOU MOVING

With your AMR up and running, Rexroth service experts assist you with preventative maintenance and field service support to keep your machines running.



- Help Desk and 24/7 Hotline
- Field Service for maintenance and repair
- Spare Parts supply
- Software updates
- Maintenance Training
- Consulting and fleet software optimization



We make your life easier – with our service contracts



Take the guesswork out of AMR maintenance – our experts will give you peace of mind that your bots will stay up and running, so you can focus on what's important.

Levels of service contracts available:

Essential

- **Annual onsite maintenance check**
- **Regular replacement of wear parts**
- **Battery check**
- 3-year extensive maintenance visit
 - Includes additional replacements such as driving wheels, charging socket, connectors, and more.
- Technical support and help desk

Advanced

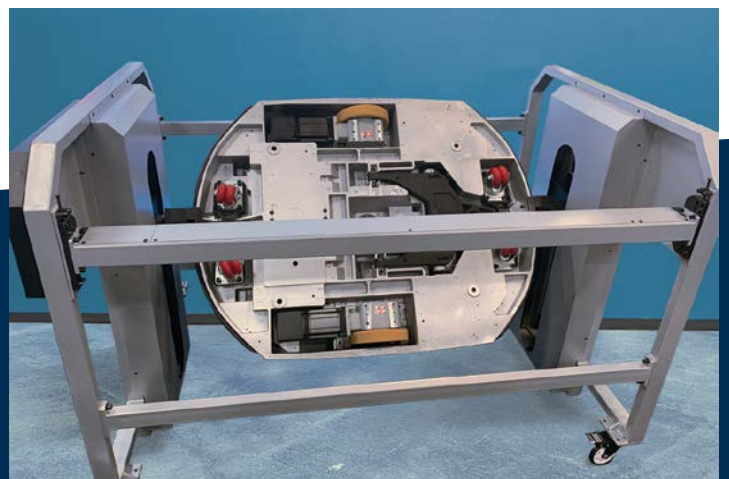
- Includes everything in the Essential package
- Annual spare parts inventory evaluation
- **Semi-annual preventative maintenance visit**
- **Annual refresher user training**
- **Software updates**

Premium

- Includes everything from the Advanced and Essential packages
- Quarterly maintenance visit
- 24 month extended warranty
- **Spare parts for repairs included**
- **Battery service**

Customized

- Create your own service package customized to your individual need



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