

Explore More Service

**Field service for the ACTIVE Shuttle
autonomous mobile robot**



Our Service – Your Benefits

1 WE GET YOU STARTED

Rexroth's team of implementation specialists help you get your AMRs up and running quickly and correctly from the very beginning. Initial training helps your team operate and maintain equipment as new.



Complete on-site installation and integration supervision

- Network integration
- Create a map of the AMR area and routes
- Define and setup pickup, delivery and charging points
- Create and test workflows
- User training and safety assessment

2 WE KEEP YOU MOVING

With your AMR up and running, Rexroth service experts assist you with preventative maintenance and field service support to keep your machines running.



- Help Desk and 24/7 Hotline
- Field Service for maintenance and repair
- Spare Parts supply
- Software updates
- Maintenance Training
- Consulting and fleet software optimization

We make your life easier – with our service contracts



Take the guesswork out of AMR maintenance – our experts will give you peace of mind that your bots will stay up and running, so you can focus on what's important.

Levels of service contracts available:

Essential

Includes the following:

- **Annual onsite maintenance check**
 - Cleaning
 - Replacements of wear parts such as driving wheels, front and rear wheels, filters, rubber mat
- **Performance Checkup**
 - Evaluation of technical condition (mechanics, drive, lifting unit)
 - Log file analysis
 - Report of condition and recommendations for replacements if required
- **Safety Inspection according to ISO 3691-4**
 - Functionality check of emergency stop and holding brake
 - Laser-assisted personnel protection system
 - Check laser alignment and adjust if necessary
- Technical support and help desk

Advanced

Includes everything in the Essential package plus the following:

- Annual spare parts inventory evaluation
- **Semi-annual preventative maintenance visit**
- **Annual refresher user training**
- **Software updates**

Customized

- Create your own service package customized to your individual need



Bosch Rexroth Corporation

Corporate Headquarters
14001 South Lakes Drive
Charlotte, NC 28273
Telephone (800) REXROTH
(800) 739-7684
info@boschrexroth-us.com
www.boschrexroth-us.com

Bosch Rexroth Corporation

Assembly Technology
Sales and Service for conveyors, aluminum framing,
and lean manufacturing systems
3737 Red Arrow Highway
St. Joseph, MI 49085
technicalservice@boschrexroth-us.com

Find your local contact person here:

www.boschrexroth-us.com/contactus

