

## Data Protection Information of Bosch Rexroth AG for Surveys

**Bosch Rexroth thanks you for your interest in our products and your visit to our survey website.**

### **1. Data Protection Information**

Bosch Rexroth AG (hereinafter referred to as "DC" or "we" or "us") appreciates your visit to our survey website and your interest in our company and products.

### **2. DC respects Your Privacy**

The protection of your privacy when processing personal data as well as the security of all business data are important concerns to us, which we take into account in our business processes. We process personal data collected during your visit to our survey website confidentially and only in accordance with the statutory provisions.

Data protection and information security are part of our company policy.

### **3. The person responsible for processing your data is Bosch Rexroth AG. Exceptions are explained in this data protection information.**

Our contact details are as follows:

Bosch Rexroth AG  
Zum Eisengießer 1  
97816 Lohr am Main

#### **Your contact to Bosch Rexroth AG**

[info@boschrexroth.de](mailto:info@boschrexroth.de)

Corporate Headquarters

+49 9352 18 0

[Imprint](#)

### **4. Collection, Processing and Use of Personal Data**

#### **4.1 Processed Data Categories**

The following categories of data are processed:

- Communication data (e.g. name, e-mail, address, industry, IP address)
- Contract master data (contractual relationship, product - or contract interest)
- Customer History
- Device related data (type of end device you use for the survey)

## **4.2 Basic Principles**

Personal data is all information relating to an identified or identifiable natural person, such as names, addresses, telephone numbers, e-mail addresses, contractual, booking and accounting data, which is an expression of a person's identity.

We collect, process and use personal data (including IP addresses) only if there is a legal basis for doing so or if you have given us your consent, e.g. in the context of a confirmation.

## **4.3 Processing Purposes and Legal Basis**

We and service providers contracted by us process your personal data for the following processing purposes:

### **4.3.1 To identify faults and for safety reasons**

(Legal basis: Fulfilment of our legal obligations in the area of data security and legitimate interest in the elimination of faults and the security of our offers).

### **4.3.2 Customer Surveys**

We process your data to improve our business relationship. In order to improve the design of future surveys, we read about the type of terminal device you use to process the survey. The survey link will be available for you for three weeks. After two weeks, you will receive a reminder. We do this in order to achieve the highest possible feedback rate and thus a reliable result of the survey.

For e-mail product or customer surveys, we will only use the data for which you have given your consent.

(Legal basis: Consent).

### **4.3.3 Global internal data exchange**

(Legal basis: legitimate interest in Bosch Rexroth's internal cross-divisional data exchange)

### **4.3.4 Protection and defense of our rights**

(Legal basis: Justified interest on our part in asserting and defending our rights).

## **4.4 Log Files**

Each time you use the Internet, your Internet browser automatically transmits certain information and we store it in so-called log files.

The log files are stored by us for at least 90 days to determine malfunctions and security reasons (e.g. to clarify attempted attacks) and can be used for incidents. Archived log files are stored in a compressed form for legal purposes for one year. Log files whose further storage is required for evidential purposes are exempt from deletion until final clarification of the respective incident and can be passed on to investigating authorities in individual cases.

The following information is stored in the log files:

- IP address (Internet Protocol address) of the terminal device from which the online offer is accessed;
- Internet address of the website from which the online service was accessed (so-called origin or referrer URL);
- Name of the service provider via which the online service is accessed;
- Name of the files or information called up;
- date and time and duration of the access;
- amount of data transferred;
- Operating system and information on the Internet browser used, including installed add-ons (e.g. for the Flash Player);
- Http status code (e.g. "request successful" or "requested file not found").

#### **4.5 Children**

This survey is not addressed to children under 16 years of age.

#### **4.6 Service Provider (General)**

We contract external service providers with tasks such as data hosting and evaluation of the survey results. We have carefully selected these service providers and monitor them regularly, in particular their careful handling and safeguarding of the data stored with them. All service providers are obliged by us to maintain confidentiality and to comply with legal requirements. Service providers may also be other companies of the Bosch Group.

#### **4.7 Transfer to recipients outside the Eurozone**

We may also transfer personal data to recipients based outside the Eurozone in so-called third countries. In this case, we will ensure that the recipient has an adequate level of data protection. This is laid down in the framework of contract processing agreements, so-called EU standard contract clauses and internal regulations.

You can obtain from us an overview of the recipients in third countries and a copy of the specifically agreed regulations to ensure the adequate level of data protection. Please use the information in the [Contact](#) section for this purpose.

#### **4.8 Duration of storage, storage periods**

As a matter of principle, we store your data for as long as is necessary to provide our survey and to process the survey results.

### **5. Use of Cookies**

Within the scope of providing our survey, we only use technically necessary cookies. For this reason, no cookie manager dialogue is offered.

Cookies are small text files that can be stored on your end device when you visit an online offer.

If you want to switch off all cookies, please go to your browser settings and deactivate the setting of cookies. Please note that this may affect the functionality of the survey.

## **6. Security**

Our employees and the service companies contracted by us are obliged to maintain secrecy and comply with the provisions of the applicable data protection laws.

We take all necessary technical and organizational measures to ensure an appropriate level of protection and to protect your data managed by us, in particular against the risks of accidental or unlawful destruction, manipulation, loss, modification or unauthorized disclosure or access. Our security measures are constantly improved in line with technological developments.

## **7. Rights of Users**

Please use the information in the Contact section to assert your rights. Please make sure that we can clearly identify you.

### **Right to information and disclosure**

You have the right to receive information from us about the processing of your data. To this end, you can exercise a right of access to the personal data that we process about you.

### **Right of correction and deletion**

You can demand that we correct incorrect data. If the legal requirements are met, you can demand the completion or deletion of your data. This does not apply to data which is required for billing and accounting purposes or which is subject to the legal obligation to retain data. If access to such data is not required, however, their processing will be restricted (see below).

### **Restriction of processing**

You can demand from us - insofar as the legal requirements are fulfilled - that we restrict the processing of your data.

### **Data Portability**

Insofar as the legal requirements are met, you can demand that data that you have made available to us be transmitted in a structured, common and machine-readable format or - insofar as technically feasible - that the data be transmitted to a third party.

### **Revocation of consent**

If you have given us permission to process your data, you can revoke this permission at any time with effect for the future. The lawfulness of the processing of your data until revocation remains unaffected.

## **8. Right of complaint to the supervisory authority**

You have the right to submit a complaint to a data protection authority. You can contact the data protection authority responsible for your place of residence or your federal state or the data protection authority responsible for us. This is Bavarian State Office for Data Protection Supervision (BayLDA).

<https://www.lda.bayern.de/de/index.html>

## **9. Modification of the Data Protection Information**

We reserve the right to change our security and data protection measures if this is necessary due to technical developments. In these cases, we will also adapt our data protection information accordingly. Therefore, please note the current version of our data protection information.

## **10. Contact**

If you would like to contact us, you can reach us at the address given in the responsible person section.

To assert your rights and to report data protection incidents, please use the following link:

<https://www.bkms-system.net/bosch-datenschutz>

For suggestions and complaints regarding the processing of your personal data, we recommend that you contact our data protection officer:

Data Protection Officer  
Information Security and Privacy Department Bosch Group (C/ISP)  
Robert Bosch GmbH  
PO Box 30 02 20  
70442 Stuttgart  
GERMANY

Or

[DPO@bosch.com](mailto:DPO@bosch.com)

As of 08.05.2020